

# Frequently Asked Questions about the 2021 Georgia Dairy Conference

## Q: With COVID-19 travel restrictions, is there really a Georgia Dairy Conference (GDC)?

A: While we are aware that national travel restrictions will likely keep our industry's international clientele from attending, we believe that there is sufficient demand for the resumption of face-to-face meetings in a safe environment.

## Q: Will my customers attend?

A: In a typical year, about 80 percent of the GDC attendance is from the Southeast. The remaining 20 percent of producers will likely be from the Northeast and Midwest.

## Q: What safety precautions will be in place during the meeting?

A: We are following several protocols to increase the safety for our attendees. [To view a list of measures we are taking, click here.](#) Health and safety remain our foremost priority, and we continue to monitor all CDC, as well as federal and local government guidance closely. Updated information will be posted as plans are finalized. For information on Healthy Behaviors that Reduce Spread, please [read the newest from the CDC.](#)

## Q: What about the conference hotel?

A: Marriott has established a multi-pronged approach designed to meet the health and safety challenges presented by COVID-19. Below are the key components of the company's Commitment to Cleanliness. Many steps are extensions of the company's existing infectious disease response plan which was in place before the pandemic was declared.

- **Public Spaces:** Surfaces are being cleaned with increased frequency, dedicated staff, and recommended cleaning agents.
- **Hand Sanitizer:** Hand sanitizing stations are being installed at hotel entrances, front desks, elevator banks, and meeting spaces.
- **Social Distancing:** Signage in public spaces will remind guests to maintain social distancing. Partitions are being added at check-in to provide an extra level of precaution for our guests and our associates.
- **Guest Rooms:** All surfaces in guest rooms are being deep cleaned with hospital-grade disinfectants, enhanced laundry protocols are in effect, and non-essential paper goods have been removed from guest rooms.
- **New Cleaning Technologies:** Marriott is rolling out enhanced technologies including electrostatic sprayers to sanitize surfaces throughout the hotel.
- **Mobile App:** Marriott's mobile technologies provide reassurance and distancing options for guests. Your phone can be used to check in and access your room.

**Q: What about the status of restaurants?**

A: At this time, restaurants in Savannah are operating indoors and outdoors at 50 percent capacity, Bars may offer seating at 50 percent capacity while adhering to social distancing guidelines. The hotel restaurants and lounge in the lobby are up and running. Many of Savannah's businesses have taken the Savannah Safe Pledge, an initiative to keep employees, residents, and visitors healthy and safe. For a list of businesses that have taken the pledge, [click here](#).

At Marriott, food handlers and supervisors are trained on safe food preparation and service practices. The company's food and beverage operations are required to conduct self-inspection using its food safety standards as guidelines, and compliance is validated by independent audits. Marriott is also enhancing sanitation guidelines and training videos for associates that include hygiene and disinfecting practices. All food and beverage associates wear masks and gloves. Please see below for hours of operation:

- **Blue, A Savannah Bistro:** Breakfast Service is available 7-11 AM. Ala carte menu; no buffet.
- **Atrium Great Room Restaurant:** Open Monday-Thursday: 4:00pm-10:00pm.; Friday 3pm - 11pm; Saturday 11am - 11pm; and Sunday 11am - 10pm
- **Atrium Bar:** Open for beverage service Monday-Thursday, 4pm-10pm; Friday 3pm - 11pm; Saturday 11am-11 pm; and Sunday 11am-10pm.
- **Bistro Fresh:** Available each evening, 4-10 PM. Orders may be placed in advance and picked up at the Atrium Bar, or delivered to guest room for in-room dining (\$5 fee applies for each delivered order). Meal is provided in disposable dinnerware.
- **Hotel Gift Shop:** Open 24 hours a day with snacks, beverages, and sundries.
- **Concierge Lounge:** Closed. Bonvoy Platinum members will receive 750 bonus points per night in lieu of Concierge Lounge access.

**Q: What about masks?**

A: Providing a safer environment for guests and associates is a top priority at the Marriott Savannah Riverfront. Achieving this is a shared responsibility. Please join their efforts to enhance the safety of public spaces by complying with local regulations and wearing a face covering - which is required - whenever you're in public areas of the hotel. We do appreciate your support and understanding. We remind you also to practice social distancing, staying at least 6 feet or 2 meters from other guests and hotel associates.

**Q: What if someone is diagnosed positive during our stay?**

A: The Marriott has established detailed procedures for handling an in-house self-isolating or confirmed COVID guest. We will follow CDC and/or health department guidance regarding notifications.

**Q: Will you provide me any PPE items?**

A: Thanks to our sponsor, Diamond V, when you check in at registration you will receive a Personal Protective Equipment (PPE) kit that will include a re-usable mask with adjustable ear loops, two disinfectant wipes and hand sanitizer.

**Q: Will you be taking temperatures of the attendees at the event?**

A: The hotel is not currently requiring temperature checks of hotel guests. However, they are taking the temperatures of all employees prior to their shifts.

**Q: How will the sessions and food and beverage functions be set up?**

A: We will follow the CDC guideline of 6 ft. of social distancing at all events, including the general session, and during our meal periods. We will ensure 6ft of space at rounds and shared tables. We will ask that attendees do not move furniture around and sit in the setups we've provided in order to ensure everyone's safety.

**Q: What if I am unable to attend or the conference is cancelled?**

A: If for any reason, you are not able to attend, you will receive a refund or have your funds reserved for the next upcoming event date.

Please let us know if you have questions that are not addressed in this document.